



Swan Club

Hampton Hargate Primary School

Parent Partnership & Aims Policy

Date: JANUARY 2026
Review date: JANUARY 2028

Hampton Hargate Primary School believes that all children, regardless of ability and behaviour are valued equally. Groups of pupils (eg. SEND pupils, children in care, EAL pupils etc) are not viewed as separate but are part of the whole school approach. As a Dyslexia Friendly School, we understand the importance of pupils acquiring literacy and numeracy whilst promoting a broad and balanced curriculum, accessible to all. We recognise that different children's needs are met through varied and flexible provision and the use of different styles of teaching & learning throughout the curriculum. Every Child Matters (ECM) is an important part of the school ethos and we encourage all staff, governors, visitors, helpers etc to play their part in promoting this. This policy therefore applies to all our children, regardless of their gender, faith, race, culture, family circumstances or sexuality.

This school is committed to safeguarding and promoting the welfare and safety of all children and expects all staff to share in this commitment. All staff must follow the guidelines set out in the relevant section of **myconcern®** which is available online.

This statement outlines the services that children, parents/carers and the community can expect from our Club, and the values that inform our work:

Our Club aims to:

- Provide a happy, safe, warm and stimulating environment for all children to play, learn and develop freely.
- Help children to develop responsibility for themselves and their actions and to become competent, confident, independent and co-operative individuals.
- Encourage children to have a positive attitude and respect for both themselves and other people.
- Promote a positive relationship with parents/carers and work in partnership with them to provide high quality play and care for their children.
- Undergo regular monitoring and evaluation of our services to ensure that Swans Club continues to meet the needs of children and parents/carers.

Our Club is committed to meeting the needs of parents and carers by:

Ensuring that parents/carers are made to feel welcome and valued in all dealings with Swans Club.

- Ensuring that parents/carers concerns are always listened to by Swans Club whenever they are raised. The Manager will ensure that parents/carers receive a prompt response from Swans Club.
- Ensuring that Swans Club's policies and procedures are made available to parents/carers on request.
- Ensuring that any complaints from parents/carers are dealt with swiftly and effectively in accordance with Hampton Hargate Primary School Complaints Policy
- Providing parents/carers with a formal and, if necessary, confidential voice to comment on the work of Swans Club i.e. through the questionnaire.
- Keeping parents/carers up to date with any changes in the operation of Swans Club, such as alterations to the opening times or fee levels.

Our Club is committed to providing:

- Care and activities that put the needs and safety children first.
- A programme of activities that is interesting, educational, stimulating and fun.
- Activities that promote each child's social, physical, moral and intellectual development.
- Access to a variety of facilities and equipment under safe and supervised conditions.
- A staff team that is experienced, well trained and properly supported.

- Services that meet the conditions of the Children's Act 1989 and all other relevant childcare legislation, wherever they apply.
- An environment where no child is bullied or suffers discrimination in any form.

This policy will be reviewed every 2 years.

Review date: January 2028

This policy was adopted by the Swan Club Management Committee